

Centrair Ranked World's Best Cargo Airport

Centrair (Central Japan International Airport), Nagoya, Japan, ranked the best airport in *Air Cargo World* magazine's the fourth edition of "Air Cargo Excellence Survey" with the top rated score. With its 118 score, Centrair was the top vote getter in Asia & Middle East Airports with cargo carried 499,999 tons or less. We were also voted as the World's Best Airport in the 5-15 million passengers per annum category for three consecutive years, in Airport Council International's Airport Service Quality (ASQ) Awards. We will continue to enhance our facilities and provide high quality services in order to deliver an efficient and pleasant airport experience to all of our customers.

<Airports Asia & Middle East – 499,999 or fewer tons>

No.	Airports	Performance	Value	Facilities	Regulatory Operations	Overall
1	Centrair, NGO	120	115	115	121	118
2	Abu Dhabi, AUH	110	102	106	106	106
3	Bahrain, BAH	105	101	102	100	102
4	Shanghai Hongqiao, SHA	101	101	101	104	102
5	New Delhi, DEL	101	102	98	103	101

*12 airports are listed in this category.

<Overall>

No.	Airports	Performance	Value	Facilities	Regulatory Operations	Overall
1	Centrair, NGO	120	115	115	121	118
2	Munich, MUC	117	114	116	118	116
3	Seoul Incheon, ICN	113	113	116	115	114
4	Memphis, MEM	116	115	115	111	114
5	London Gatwick, LGW	110	114	114	113	113

*This chart is made by Centrair using data from the March 2008 issue of Air Cargo World magazine.

Airports were rated in four categories—

Performance: Fulfills promises and contractual agreements, dependable, prompt and courteous customer service, allied services – ground handling, trucking, etc.

Value: Competitive rates, rates commensurate with service level you require, value-added programs.

Facilities: Apron, warehousing, perishables center, access to highways and other modes.

Regulatory Operations: Customs, Security, FTZ.

Survey respondents evaluated each company by rating four measures on a scale of one as the lowest to five as the highest. For each measure, the average rating across all companies in the survey was calculated and set to a value of 100. Ratings for each company are presented as an indexed score, relative to the average, to allow for easy comparisons: A score greater than 100 represents above average performance, a score of less than 100 represents below average performance, and a score of 100 represents exactly average performance.